



## CORES™ SPECIAL NEEDS MANAGEMENT

### ■ CORES™ PLATFORM

RESPONDER MANAGEMENT

**SPECIAL NEEDS MANAGEMENT**

INCIDENT MANAGEMENT

NOTIFICATION

HEALTH ALERT NETWORK

IDENTIFICATION AND BADGING

Collaborative Fusion, Inc. (CFI) offers the CORES™ Special Needs Management System as part of the CORES™ Platform providing a Commercial-Off-The-Shelf (COTS) system to register, identify, communicate with, and manage assistance to all types of at-risk individuals enabling communities to better identify, in advance of emergencies, the resources required to serve these populations. The CORES Special Needs Management System also helps States and local jurisdictions meet 2008 ASPR Hospital Preparedness Program Guidance by providing an integrated system for addressing the needs of at-risk populations.

### **CORES™ Special Needs Management System Features**

The CORES Special Needs Management System is designed to register individuals living in the community who may require additional or special assistance and resources during an emergency event (e.g. hurricanes, floods, ice-storms, pandemics). The CORES Special Needs Management System analyzes and tracks potential needs in advance of an event, then facilitates and monitors the provision of aid and assistance to individuals during an event. Also included is a personal emergency planner to facilitate registrants' individual preparedness. Together, these features provide a common statewide platform for data collection that supports county-level registries for local response management and reporting.

The CORES Special Needs Management System will ensure registration and tracking of:

- Individuals with medical needs
- Individuals with behavioral health needs
- Individuals requiring assistance with communication, transportation, and supervision
- Individuals who have disabilities, live in institutionalized settings, are from diverse cultures, have limited English proficiency, or are non-English speaking
- Individuals who have, in addition to medical needs, other needs that may interfere with their ability to access or receive standard medical care

### **Two-Way Notifications**

The CORES Special Needs Management System can be combined with the CORES Notification Module to provide two-way dissemination of routine and time-critical information. Administrators are able to rapidly deliver notifications to alert registrants of potential hazards or perform well-being checks to assess the current status of registrants. Messages may be composed ahead of time or on the fly and entered as a text and/or a voice recording. The CORES Notification Module also supports the scheduling of messages for later delivery and the sending of messages from external triggers.

### **Evacuee Tracking**

The CORES Special Needs Management System can be combined with a CORES Mobile enabled handheld, mobile data terminal, and/or laptop to provide an evacuee tracking and family re-unification solution. Evacuees can be scanned and tracked with facility and GPS location based accountability. The CORES Special Needs

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# CORES™ SPECIAL NEEDS MANAGEMENT *continued*

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Management System supports the reading of state drivers' licenses for rapid data entry and the tracking of multiple bar codes, patient identifiers, and locations in an asynchronous manner ensuring complete tracking of individuals.

## **Additional Key Features**

- Allows states and jurisdictions to work with community-based organizations to provide better support to at-risk populations
- Facilitates inclusion of at-risk populations and their support organizations disaster exercises
- Provides public health emergency notifications to your community
- Includes pediatric special needs emergency information as defined by the American Academy of Pediatrics
- Supports automated periodic data re-verification

## **Hosting and Security**

The CORES Special Needs Management System is built on the CORES Platform's role-based access control model to ensure superior performance and industry exceeding security. Using this security model, each user is granted permissions using pre-set roles ensuring confidential information stays secure and access is controlled.

All CORES Platform Modules are redundant across multiple Tier IV and SAS-70 Type II certified data centers. Additional security features include:

- 128/256-bit EV SSL encryption
- Hardened operating system software
- Intrusion detection and intrusion prevention systems
- Enterprise-class firewall and management appliances
- Optional two-factor authentication for administrators

Learn more at

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